

1 Education Way • Dover, NH 03820 USA Phone: 800-232-5535 • Fax: 603-743-6366 www.formaxdirect.com

ARE YOU LOOKING TO MAKE A CHANGE AND JOIN A GROWING COMPANY THAT VALUES ITS PEOPLE?

If so, you may have found the perfect spot. Formax is a New Hampshire based corporation with more than 35 years of experience in providing document automation and data security solutions through a reseller network nationwide.

Please visit www.formax.com for detailed information on the various products and solutions offered under our brand.

In terms of the company and culture, you will need to apply to schedule an interview and find out how great it is first-hand!

Formax is currently hiring a full-time Inside Service Technician in Dover, NH. This position entails working with our resellers to provide technical support on a select group of Formax brand equipment. We are willing to provide on-the-job training if you have the basic skill set listed below.

We are looking for a high-energy, results driven service engineer that is aggressive and ready to learn and succeed in representing a world-class product line backed by an organization that is dedicated to their long-term success. The company operates out of a modern, recently built facility, providing a professional environment for its technical service group to work out of. Competitive pay, vacation time and benefits offering is provided. Contact us to set up an interview and learn more about this great opportunity to join our growing team.

Skills and Qualifications:

- Mechanical/electrical experience required.
- Must possess excellent verbal communication skills and telephone skills.
- Excellent customer service skills and ability to work with customers over the phone.
- Strong trouble shooting and diagnostic skills.
- Demonstrated problem solving, decision-making and analytical abilities.
- Ability to work independently.
- Must be able to establish and maintain a business relationship with our clients based on trust and loyalty.
- Ability to travel at least once per quarter to client sites for installation/training.
- Must have a valid driver's license, a good driving record.
- Solid Computer Skills including email and Microsoft Office.

Please submit resumes to HR Associate Karie Merritt at kmerritt@formax.com. No phone calls, please.









