

## 1 Education Way • Dover, NH 03820 USA Phone: 800-232-5535 • Fax: 603-743-6366 www.formaxdirect.com

## ARE YOU LOOKING TO MAKE A CHANGE AND JOIN A GROWING COMPANY THAT VALUES ITS PEOPLE?

**Formax** is currently hiring for a Full Time Field Service Technician position.

This job primarily entails the completion of preventive maintenance of customer equipment. In addition, the technician may be involved in performing break/fix work, tune-ups and repairs of office mailing and copier equipment, and product installations. The Field Service Technician will spend time working in the field as well as working in-house on customer equipment and company projects. In addition, the Field Service Technician will also be utilized to support Shipping/Receiving and the Parts Department.

Formax is a New Hampshire based corporation with more than 35 years of experience in providing New Hampshire and Maine mailing, imaging, document management, VoIP Communication, and Data Destruction solutions. Our goal is to automate and simplify intelligent document preparation, delivery, archiving, shipping/tracking, and imaging.

## **Job Requirements:**

- Basic mechanical/electrical experience required.
- Must be flexible and willing to learn.
- Excellent customer service skills.
- Strong trouble shooting and diagnostic skills.
- Demonstrated problem solving, decision-making and analytical abilities.
- Ability to work independently.
- Must be able to establish a business relationship with our clients based on trust and loyalty.
- Must have a valid driver's license, a good driving record, adequate insurance coverage as required by applicable state laws and a reliable vehicle.
- Experience repairing mailing or copier equipment is a plus.
- Familiarity with IT networking is a plus.

Please submit resumes to HR Associate Karie Merritt at kmerritt@formax.com. No phone calls, please.









